

## STATEMENT 13

## INDIVIDUAL DEATH CLAIMS

(Benefit Amount in ₹ Crore)

Life Insurer	Claims pending at start of year		Claims intimated / booked		Total Claims		Claims paid		Claims repudiated		Claims written back		Claims pending at end of year		Break up of claims pending — duration wise (Policies)			Total	
	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	< 3 months	3 to ≤ 6 months	> 6 to ≤ 12 months		> 12 months
Aegon Religare	4	0.38	126	7.12	130	7.50	68	4.05	58	3.17	0	0.00	4	0.28	4	0	0	0	4
					(100.00)	(100.00)	(52.31)	(64.00)	(44.62)	(42.27)	(0.00)	(0.00)	(3.08)	(3.73)	(100.00)	(0.00)	(0.00)	(0.00)	(100.00)
Aviva	59	1.77	2206	44.42	2265	46.19	1906	36.08	277	7.37	0	0.00	82	2.74	27	7	20	28	82
					(100.00)	(100.00)	(84.15)	(78.12)	(12.23)	(15.96)	(0.00)	(0.00)	(3.62)	(5.93)	(32.93)	(8.54)	(24.39)	(34.15)	(100.00)
Bajaj Allianz	1527	32.39	25511	363.61	27038	396.00	23980	326.84	1913	46.26	0	0.00	1145	22.91	892	90	41	122	1145
					(100.00)	(100.00)	(88.69)	(82.53)	(7.08)	(11.68)	(0.00)	(0.00)	(4.23)	(5.79)	(77.90)	(7.86)	(3.58)	(10.86)	(100.00)
Bharti AXA	0	0.00	787	14.51	787	14.51	686	11.52	99	2.73	0	0.00	2	0.27	2	0	0	0	2
					(100.00)	(100.00)	(87.17)	(79.36)	(12.58)	(18.80)	(0.00)	(0.00)	(0.25)	(1.84)	(100.00)	(0.00)	(0.00)	(0.00)	(100.00)
Birla Sunlife	14	0.67	9818	212.36	9832	213.03	9307	185.96	491	25.11	0	0.00	34	1.96	6	8	8	12	34
					(100.00)	(100.00)	(94.66)	(87.29)	(4.99)	(11.79)	(0.00)	(0.00)	(0.35)	(0.92)	(17.65)	(23.53)	(23.53)	(35.29)	(100.00)
Canara HSBC	42	3.12	241	8.75	283	11.88	201	9.07	47	1.85	0	0.00	35	0.96	25	6	1	3	35
					(100.00)	(100.00)	(71.02)	(76.36)	(16.61)	(15.57)	(0.00)	(0.00)	(12.37)	(8.07)	(71.43)	(17.14)	(2.86)	(8.57)	(100.00)
DLF Pramerica	5	0.21	77	1.47	82	1.68	42	0.49	16	0.55	0	0.00	24	0.64	19	5	0	0	24
					(100.00)	(100.00)	(51.22)	(29.40)	(19.51)	(32.54)	(0.00)	(0.00)	(29.27)	(38.07)	(79.17)	(20.83)	(0.00)	(0.00)	(100.00)
Future Generali	144	4.07	1101	21.03	1245	25.10	629	10.92	288	6.36	0	0.00	348	7.82	235	71	27	15	348
					(100.00)	(100.00)	(60.52)	(43.51)	(21.53)	(25.34)	(0.00)	(0.00)	(27.95)	(31.16)	(67.53)	(20.40)	(7.76)	(4.31)	(100.00)
HDFC Standard	161	7.28	4418	81.03	4579	88.32	4369	80.58	182	6.35	0	0.00	28	1.39	21	1	3	3	28
					(100.00)	(100.00)	(95.41)	(91.24)	(3.97)	(7.19)	(0.00)	(0.00)	(0.61)	(1.58)	(75.00)	(3.57)	(10.71)	(10.71)	(100.00)
ICICI Prudential	1053	19.50	14971	199.27	16024	218.77	15160	201.68	503	9.95	0	0.00	361	7.14	205	65	13	78	361
					(100.00)	(100.00)	(94.61)	(82.19)	(3.14)	(4.55)	(0.00)	(0.00)	(2.25)	(3.26)	(56.79)	(18.01)	(3.60)	(21.61)	(100.00)
IDBI Federal	56	4.37	363	9.50	419	13.87	272	5.59	88	5.59	0	0.00	59	2.69	52	5	1	1	59
					(100.00)	(100.00)	(64.92)	(40.30)	(21.00)	(40.30)	(0.00)	(0.00)	(14.08)	(19.39)	(88.14)	(8.47)	(1.69)	(1.69)	(100.00)
IndiaFirst	5	0.10	184	2.54	189	2.64	155	2.23	34	0.41	0	0.00	0	0.00	0	0	0	0	0
					(100.00)	(100.00)	(82.01)	(84.45)	(17.99)	(15.55)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)
ING Vysya	112	2.88	2181	30.92	2293	33.80	2075	28.41	81	2.15	18	0.44	119	2.80	96	21	2	0	119
					(100.00)	(100.00)	(90.49)	(84.05)	(3.53)	(6.36)	(0.78)	(1.30)	(5.19)	(8.28)	(80.67)	(17.65)	(1.68)	(0.00)	(100.00)

## INDIVIDUAL DEATH CLAIMS

Life Insurer	Claims pending at start of year		Claims intimated / booked		Total Claims		Claims paid		Claims repudiated		Claims written back		Claims pending at end of year		Break up of claims pending — duration wise (Policies)					
	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	No of Policies	Benefit Amount	<3 months	3 to <6 months	6 to <12 months	>12 months	Total	
																				No of Policies
Kotak Mahindra	197	8.45	2503	59.58	2700	68.03	2411	57.49	105	5.17	0	0.00	184	5.37	138	16	12	18	184	
					(100.00)	(100.00)	(89.30)	(84.51)	(3.89)	(7.59)	(0.00)	(0.00)	(6.81)	(7.89)	(75.00)	(8.70)	(6.52)	(9.78)	(100.00)	
Max New York	1335	30.32	7686	173.58	9021	203.90	7033	148.04	1344	37.36	0	0.00	644	18.50	629	9	0	6	644	
					(100.00)	(100.00)	(77.96)	(72.60)	(14.90)	(18.32)	(0.00)	(0.00)	(7.14)	(9.08)	(97.67)	(1.40)	(0.00)	(0.93)	(100.00)	
MetLife	152	17.54	1680	50.26	1832	67.80	1565	54.51	111	4.19	4	0.07	152	9.03	117	30	5	0	152	
					(100.00)	(100.00)	(85.43)	(80.39)	(6.06)	(6.19)	(0.22)	(0.10)	(8.30)	(13.32)	(76.97)	(19.74)	(3.29)	(0.00)	(100.00)	
Reliance Life	334	8.02	15956	167.01	16290	175.03	13254	119.46	1410	28.14	21	0.40	1605	27.03	1389	43	2	171	1605	
					(100.00)	(100.00)	(81.36)	(68.25)	(8.66)	(16.08)	(0.13)	(0.23)	(9.85)	(15.44)	(86.54)	(2.68)	(0.12)	(10.65)	(100.00)	
Sahara	220	2.13	725	7.20	945	9.33	503	4.49	136	1.57	7	0.07	299	3.20	169	69	51	10	299	
					(100.00)	(100.00)	(53.23)	(48.12)	(14.39)	(16.83)	(0.74)	(0.75)	(31.64)	(34.30)	(66.52)	(23.08)	(17.06)	(3.34)	(100.00)	
SBI Life	142	4.98	9889	144.55	10031	149.53	8249	138.84	1678	5.37	1	0.01	103	5.32	79	6	8	10	103	
					(100.00)	(100.00)	(82.24)	(82.85)	(16.73)	(3.59)	(0.01)	(0.00)	(1.03)	(3.56)	(76.70)	(5.83)	(7.77)	(9.71)	(100.00)	
Shriram	475	7.85	1098	17.39	1573	25.24	876	11.63	407	7.45	0	0.00	290	6.15	162	67	56	5	290	
					(100.00)	(100.00)	(55.69)	(46.09)	(25.87)	(29.53)	(0.00)	(0.00)	(18.44)	(24.38)	(55.86)	(23.10)	(19.31)	(1.72)	(100.00)	
Star Union	22	0.30	268	3.75	290	4.05	234	2.86	4	0.16	0	0.00	52	1.03	42	7	3	0	52	
					(100.00)	(100.00)	(80.69)	(70.72)	(1.38)	(3.91)	(0.00)	(0.00)	(17.93)	(25.36)	(80.77)	(13.46)	(5.77)	(0.00)	(100.00)	
TATA AIG	306	11.53	3878	71.27	4184	82.80	3428	61.36	714	19.59	0	0.00	42	1.85	29	11	2	0	42	
					(100.00)	(100.00)	(81.93)	(74.11)	(17.07)	(23.66)	(0.00)	(0.00)	(1.00)	(2.23)	(69.05)	(26.19)	(4.76)	(0.00)	(100.00)	
Private Total	6365	167.87	105667	1691.12	112032	1858.99	96403	1502.10	9966	226.83	51	0.98	5612	129.08	4338	537	255	482	5612	
					(100.00)	(100.00)	(86.05)	(80.80)	(8.90)	(12.20)	(0.05)	(0.05)	(5.01)	(6.94)	(77.30)	(9.57)	(4.54)	(8.59)	(100.00)	
LIC	9527	118.45	729975	6308.96	738502	6427.41	717529	6093.14	7384	109.41	3786	47.54	10803	177.32	3854	2716	2685	1448	10803	
					(100.00)	(100.00)	(97.03)	(94.80)	(1.00)	(1.70)	(0.51)	(0.74)	(1.46)	(2.76)	(36.60)	(25.14)	(24.85)	(13.40)	(100.00)	
Industry Total	15892	286.32	835642	8000.08	851534	8286.40	813932	7595.24	17350	336.24	3837	48.52	16415	306.40	8292	3253	2940	1930	16415	
					(100.00)	(100.00)	(85.58)	(91.66)	(2.04)	(4.06)	(0.45)	(0.59)	(1.93)	(3.70)	(60.51)	(19.82)	(17.91)	(11.76)	(100.00)	

Note: Figures in brackets show percentage of the respective total claims.